

User Scenario: Identity

[Return to User Scenarios](#)

Overview

[Return to Top](#)

There are conflicting interests at work in the Identity area: the need for information about individuals versus the need for privacy for the individuals. The burden of providing identity for individuals has largely fallen on governments and government agencies for the most part, however, recently, corporations have started to offer identity through the use of [Single Sign-On \(SSO\)](#) on web sites: The following are some of the applicable restrictions that need to be considered:

- [Health Insurance Portability and Accountability Act \(HIPAA\)](#)
- [General Data Protection Regulation \(GDPR\)](#)
- [Data Protection Act 2018](#)
- [California Consumer Privacy Act \(CCPA\)](#)

Also see [4.3.4.1 Confidentiality](#), and [Personal Identifiable Information \(PII\)](#).

The Identity Problem

[Return to Top](#)

- [1.0 Problem Statement](#)
- [2.0 Existing Simplified System without DIDO](#)
 - [2.1 Activities](#)
 - [2.2 Issues](#)
- [3.0 Theoretical Simplified System with DIDO](#)
 - [3.1 Activities](#)
 - [3.2 Issues](#)

Last
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