

Knowledge Management (KM)

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Definition #1

M is a strategic, knowledge-centric program, a catalyst for cultural transformation in the Knowledge Age. It aligns with and enriches other initiatives, enabled by multi-disciplined teams and technology, to measurably exceed organizational objectives at acceptable risk.

Source: [KM Institute](#)

Definition #1

Knowledge Management (KM) is the process of capturing, distributing, and effectively using knowledge. ¹⁾

Source:

<https://www.kmworld.com/Articles/Editorial/What-Is/What-is-KM-Knowledge-Management-Explained-122649.aspx>

Definition #2

Knowledge management is a discipline that promotes an integrated approach to identifying, capturing, evaluating, retrieving, and sharing all of an enterprise's information assets. These assets may include databases, documents, policies, procedures, and previously un-captured expertise and experience in individual workers.

¹⁾

Davenport, Thomas H., 1994), *Saving IT's Soul: Human Centered Information Management*, Harvard Business Review, March-April, 72 (2)pp. 119-131. Duhon, Bryant (1998), *It's All in our Heads*. Inform, September, 12 (8).

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